# Claycots School Partnership

# **Data Protection Policy**

Owner:	Executive School Business Manager	
Date Ratified:	18 <sup>th</sup> September 2019	
Ratified by:	Full Governing Body	
Date Policy to be reviewed:	Autumn 2022	



## **Data Protection Policy**

#### AIMS & PURPOSE OF THE POLICY

Claycots School Partnership holds the following values at the heart of our community and aims to embed these values in all that we do. The Data Protection Policy relates directly to the application of these values in our school partnership.

- L Love learning, lead learning
- Investigate and innovate
- V Value ourselves and our community
- E Excellence through expectation

Safeguarding and promoting the welfare of children is everyone's responsibility. In order to fulfil this responsibility effectively, all professionals should make sure their approach is child centred. This means that they should consider, at all times, what is in the best interests of the child.

#### 1. AIMS

- 1.1 Our school aims to ensure that all personal data collected about staff, pupils, parents, governors, visitors and other individuals is collected, stored and processed in accordance with the General Data Protection Regulation (GDPR) and the expected provisions of the Data Protection Act 2018 (DPA 2018) as set out in the Data Protection Bill.
- 1.2 This policy applies to all personal data, regardless of whether it is in paper or electronic format.

#### 2. LEGISLATION AND GUIDANCE

This policy meets the requirements of the GDPR and the expected provisions of the DPA 2018. It is based on guidance published by the Information Commissioner's Office (ICO) on the GDPR and the ICO's code of practice for subject access requests. It also reflects the ICO's code of practice for the use of surveillance cameras and personal information. In addition, this policy complies with regulation 5 of the Education (Pupil Information) (England) Regulations 2005, which gives parents the right of access to their child's educational record.



# 3. **DEFINITIONS**

Term	Definition		
Personal data	Any information relating to an identified, or identifiable, individual.		
	This may include the individual's:		
	Name (including initials)		
	Identification number		
	Location data		
	Online identifier, such as a username		
	It may also include factors specific to the individual's physical, physiological, genetic, mental, economic, cultural or social identity.		
Special categories of personal data	Personal data which is more sensitive and so needs more protection, including information about an individual's:		
	Racial or ethnic origin		
	Political opinions		
	Religious or philosophical beliefs		
	Trade union membership		
	Genetics		
	<ul> <li>Biometrics (such as fingerprints, retina and iris patterns), where used for identification purposes</li> </ul>		
	Health – physical or mental		
	Sex life or sexual orientation		
Processing	Anything done to personal data, such as collecting, recording, organising, structuring, storing, adapting, altering, retrieving, using, disseminating, erasing or destroying.		
	Processing can be automated or manual.		
Data subject	The identified or identifiable individual whose personal data is held or processed.		



Data controller	A person or organisation that determines the purposes and the means of processing of personal data.
Data processor	A person or other body, other than an employee of the data controller, who processes personal data on behalf of the data controller.
Personal data breach	A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data.

## 4. THE DATA CONTROLLER

- 4.1 Our school processes personal data relating to parents, pupils, staff, governors, visitors and others, and therefore is a data controller.
- 4.2 The school is registered as a data controller with the ICO and will renew this registration annually or as otherwise legally required.

#### 5. ROLES AND RESPONSIBILITIES

5.1 This policy applies to all staff employed by our school, and to external organisations or individuals working on our behalf. Staff who do not comply with this policy may face disciplinary action.

## 5.2 Governing Body

The Governing Body has overall responsibility for ensuring that our school complies with all relevant data protection obligations.

#### 5.3 Data Protection Officer

The data protection officer (DPO) is responsible for overseeing the implementation of this policy, monitoring our compliance with data protection law, and developing related policies and guidelines where applicable. They will provide an annual report of their activities directly to the governing body and, where relevant, report to the board their advice and recommendations on school data protection issues. The DPO is also the first point of contact for individuals whose data the school processes, and for the ICO. Our DPO a third part company, Turn it On and they are contactable via the school office. The Executive Business Manager will be the person to contact in the first instance and will liaise with the DPO.

#### 5.4 **Executive Business** Manager

The Executive Business Manager acts as the representative of the data controller on a day-to-day basis.



#### 5.5 All staff

## Staff are responsible for:

- Collecting, storing and processing any personal data in accordance with this policy
- Informing the school of any changes to their personal data, such as a change of address
- Contacting the DPO in the following circumstances:
  - o With any questions about the operation of this policy, data protection law, retaining personal data or keeping personal data secure
  - If they have any concerns that this policy is not being followed
  - o If they are unsure whether or not they have a lawful basis to use personal data in a particular way
  - o If they need to rely on or capture consent, draft a privacy notice, deal with data protection rights invoked by an individual, or transfer personal data outside the European Economic Area
  - If there has been a data breach
  - Whenever they are engaging in a new activity that may affect the privacy rights of individuals
  - o With any contracts or sharing personal data with third parties

## 6. DATA PROTECTION PRINCIPLES

- 6.1 The GDPR is based on data protection principles that our school must comply with.
- 6.2 The principles say that personal data must be:
  - Processed lawfully, fairly and in a transparent manner
  - Collected for specified, explicit and legitimate purposes
  - Adequate, relevant and limited to what is necessary to fulfil the purposes for which it is processed
  - o Accurate and, where necessary, kept up to date
  - Kept for no longer than is necessary for the purposes for which it is processed
  - o Processed in a way that ensures it is appropriately secure
- 6.3 This policy sets out how the school aims to comply with these principles.

## 7. COLLECTING PERSONAL DATA

7.1 Lawfulness, fairness and transparency

We will only process personal data where we have one of 6 'lawful bases' (legal reasons) to do so under data protection law. These lawful bases are:

- The data needs to be processed so that the school can fulfil a contract with the individual, or the individual has asked the school to take specific steps before entering into a contract
- The data needs to be processed so that the school can comply with a legal obligation



- o The data needs to be processed to ensure the vital interests of the individual e.g. to protect someone's life
- o The data needs to be processed so that the school, as a public authority, can perform a task in the public interest, and carry out its official functions
- The data needs to be processed for the legitimate interests of the school or a third party (provided the individual's rights and freedoms are not overridden)
- 7.2 The individual (or their parent/carer when appropriate in the case of a pupil) has freely given clear consent
- 7.3 For special categories of personal data, we will also meet one of the special category conditions for processing which are set out in the GDPR and Data Protection Act 2018.
- 7.4 If we offer online services to pupils, such as classroom apps, and we intend to rely on consent as a basis for processing, we will obtain parental consent unless it is required for the school to undertake its function under one of the legal bases outlined above.
- 7.5 Whenever we first collect personal data directly from individuals, we will provide them with the relevant information required by data protection law.
- 7.6 Limitation, minimisation and accuracy
  - We will only collect personal data for specified, explicit and legitimate reasons. We will explain these reasons to the individuals when we first collect their data.
- 7.7 If we want to use personal data for reasons other than those given when we first obtained it, we will inform the individuals concerned before we do so, and seek consent where necessary.
- 7.8 Staff must only process personal data where it is necessary in order to do their jobs.
- 7.9 When staff no longer need the personal data they hold, they must ensure it is deleted. This will be done in accordance with the record retention appendix of this policy.

#### 8. SHARING PERSONAL DATA

- 8.1 We will not normally share personal data with anyone else, but may do so where:
  - There is an issue with a pupil or parent/carer that puts the safety of our staff at risk
  - We need to liaise with other agencies we will seek consent as necessary before doing this unless it is required for the school to undertake its function under one of the legal bases outlined above.
  - Our suppliers or contractors need data to enable us to provide services to our staff and pupils. When doing this, we will:
    - o Only appoint suppliers or contractors which can provide sufficient guarantees that they comply with data protection law
    - o Establish a data sharing agreement with the supplier or contractor, either in the contract or as a standalone agreement, to ensure the fair and lawful processing of any personal data we share
    - Only share data that the supplier or contractor needs to carry out their service, and information necessary to keep them safe while working with us

- 8.2 We will also share personal data with law enforcement and government bodies where we are legally required to do so, including for:
  - The prevention or detection of crime and/or fraud



- The apprehension or prosecution of offenders
- The assessment or collection of tax owed to HMRC
- In connection with legal proceedings
- Where the disclosure is required to satisfy our safeguarding obligations
- Research and statistical purposes, as long as personal data is sufficiently anonymised or consent has been provided
- 8.3 We may also share personal data with emergency services and local authorities to help them to respond to an emergency situation that affects any of our pupils or staff.
- 8.4 Where we transfer personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law.

## 9. SUBJECT ACCESS REQUESTS AND OTHER RIGHTS OF INDIVIDUALS

## 9.1 Subject Access Requests

Individuals have a right to make a 'subject access request' to gain access to personal information that the school holds about them. This includes:

- Confirmation that their personal data is being processed
- Access to a copy of the data
- The purposes of the data processing
- The categories of personal data concerned
- Who the data has been, or will be, shared with
- How long the data will be stored for, or if this isn't possible, the criteria used to determine this period
- The source of the data, if not the individual
- Whether any automated decision-making is being applied to their data, and what the significance and consequences of this might be for the individual
- 9.2 Subject access requests must be submitted in writing, either by letter or email to the DPO. They should include
  - Name of individual
  - Correspondence address
  - Contact number and email address
  - Details of the information requested
- 9.3 If staff receive a subject access request they must immediately forward it to the Executive Business Manager and the DPO.
- 9.4 Children and subject access requestsPersonal data about a child belongs to that child, and not the child's parents or carers. For a parent or carer to make a subject access request with respect to their child, the child must either be unable to understand their rights and the implications of a subject access request, or have given their consent.
- 9.5 Children below the age of 12 are generally not regarded to be mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from parents or carers of pupils at our school may be granted without the express



permission of the pupil. This is not a rule and a pupil's ability to understand their rights will always be judged on a case-by-case basis.

## 9.6 Responding to subject access requests

When responding to requests, we:

- Will ask the individual to provide 2 forms of identification
- Will contact the individual via phone to confirm the request was made
- Will respond without delay and within 30 days of receipt of the request
- Will provide the information free of charge
- May tell the individual we will comply within 90 days of receipt of the request, where a request is complex or numerous. We will inform the individual of this within 30 days, and explain why the extension is necessary
- 9.7 We will not disclose information if it:
  - Might cause serious harm to the physical or mental health of the pupil or another individual
  - Would reveal that the child is at risk of abuse, where the disclosure of that information would not be in the child's best interests
  - Is contained in adoption or parental order records
  - Is given to a court in proceedings concerning the child
  - If the request is unfounded or excessive, we may refuse to act on it, or charge a reasonable fee which takes into account administrative costs.
- 9.8 A request will be deemed to be unfounded or excessive if it is repetitive, or asks for further copies of the same information.
- 9.9 When we refuse a request, we will tell the individual why, and tell them they have the right to complain to the ICO.

## 9.10 Other data protection rights of the individual

In addition to the right to make a subject access request (see above), and to receive information when we are collecting their data about how we use and process it (see section 7), individuals also have the right to:

- Withdraw their consent to processing at any time
- Ask us to rectify, erase or restrict processing of their personal data, or object to the processing of it (in certain circumstances)
- Prevent use of their personal data for direct marketing
- Challenge processing which has been justified on the basis of public interest
- Request a copy of agreements under which their personal data is transferred outside of the European Economic Area
- Object to decisions based solely on automated decision making or profiling (decisions taken with no human involvement, that might negatively affect them)
- Prevent processing that is likely to cause damage or distress
- Be notified of a data breach in certain circumstances
- Make a complaint to the ICO
- Ask for their personal data to be transferred to an authorised third party in a structured,



commonly used and machine-readable format (in certain circumstances)

9.11 Individuals should submit any request to exercise these rights to the DPO. If staff receive such a request, they must immediately forward it to the DPO.

#### 10. PARENTAL REQUESTS TO SEE THE EDUCATIONS RECORD

Parents, or those with parental responsibility, have a legal right to free access to their child's educational record (which includes most information about a pupil) within 15 school days of receipt of a written request

#### 11. CCTV

- 11.1 We use CCTV in various locations around the school's sites to ensure it remains safe and its use is governed by the CCTV section of the ICT Policy. We will also adhere to the ICO's code of practice for the use of CCTV.
- 11.2 We do not need to ask individuals' permission to use CCTV, but we make it clear where individuals are being recorded. Security cameras are clearly visible and accompanied by prominent signs explaining that CCTV is in use
- 11.3 Any enquiries about the CCTV system should be directed to Jo Morrison, Site & Compliance Manager.

#### 12. PHOTOGRAPHS AND VIDEOS

- 12.1 As part of our school activities, we may take photographs and record images of individuals within our school.
- 12.2 We will obtain written consent from parents/carers for photographs and videos to be taken of their child for communication, marketing and promotional materials once a year. We will clearly explain how the photograph and/or video will be used to the parent/carer. Where we use photographs and recorded images as learning materials and for assessment we will not gain consent however will not share these photographs and/or recorded images without prior consent. Uses may include:
  - In school magazines, brochures, newsletters, etc.
  - Outside of school by external agencies such as the school photographer, newspapers, campaigns
  - Online on our school website or social media pages
- 12.3 Consent can be refused or withdrawn at any time. If consent is withdrawn, we will delete the photograph or video and not distribute it further.
- 12.4 When using photographs and videos in this way we will not accompany them with any other personal information about the child unless prior consent has been obtained, to ensure they cannot be identified.



## 13. DATA PROTECTION BY DESIGN AND DEFAULT

- 13.1 We will put measures in place to show that we have integrated data protection into all of our data processing activities, including:
  - Appointing a suitably qualified DPO, and ensuring they have the necessary resources to fulfil their duties and maintain their expert knowledge
  - Only processing personal data that is necessary for each specific purpose of processing, and always in line with the data protection principles set out in relevant data protection law (see section 6)
  - Completing privacy impact assessments where the school's processing of personal data presents a high risk to rights and freedoms of individuals, and when introducing new technologies (the DPO will advise on this process)
  - Integrating data protection into internal documents including this policy, any related policies and privacy notices
  - Regularly training members of staff on data protection law, this policy, any related policies and any other data protection matters; we will also keep a record of attendance
  - Regularly conducting reviews and audits to test our privacy measures and make sure we are compliant
  - It is a requirement of staff as part of their job descriptions to uphold the principles of GDPR and undertake data processing tasks within GDPR laws
  - Maintaining records of our processing activities, including:
    - For the benefit of data subjects, making available the name and contact details of our school and DPO and all information we are required to share about how we use and process their personal data (via our privacy notices)
    - For all personal data that we hold, maintaining an internal record of the type of data, data subject, how and why we are using the data, any third-party recipients, how and why we are storing the data, retention periods and how we are keeping the data secure

## 14. DATA SECURITY AND STORAGE OF RECORDS

14.1 We will protect personal data and keep it safe from unauthorised or unlawful access, alteration, processing or disclosure, and against accidental or unlawful loss, destruction or damage

In particular:

- Paper-based records that contain personal data are kept under lock and key when not in use
- Digital devices that contain personal data are encrypted where they are portable and are secured by appropriate methods where they are fixed in position
- Papers containing confidential personal data must not be left on office and classroom desks, on staffroom tables, pinned to notice/display boards, or left anywhere else where there is general access
- Where personal information needs to be taken off site, staff will be aware of and comply with their GDPR duties to protect that data



- Passwords that are at least 8 characters long containing letters and numbers are used to access their school accounts
- Portable storage devices will not be used to contain any Claycots School data
- Staff and governors will not use personal devices to store Claycots School data
- Where we need to share personal data with a third party, we carry out due diligence and take reasonable steps to ensure it is stored securely and adequately protected (see section 8)

## 15. DISPOSAL OF RECORDS

- 15.1 Personal data that is no longer needed will be disposed of securely. Personal data that has become inaccurate or out of date will also be disposed of securely, where we cannot or do not need to rectify or update it.
- 15.2 We will shred or incinerate paper-based records, and delete electronic files. We may also use a third party to safely dispose of records on the school's behalf. If we do so, we will require the third party to provide sufficient guarantees that it complies with data protection law.

## 16. PERSONAL DATA BREACHES

- 16.1 The school will make all reasonable endeavours to ensure that there are no personal data breaches.
- 16.2 In the unlikely event of a suspected data breach, we will follow the procedure set out in appendix 1
- 16.3 When appropriate, we will report the data breach to the ICO within 72 hours.

#### 17. TRAINING

- 17.1 All staff and governors are provided with data protection training as part of their induction process.
- 17.2 Data protection will also form part of continuing professional development, where changes to legislation, guidance or the school's processes make it necessary.

## 18. MONITORING ARRANGEMENTS

- 18.1 The Executive Business Manager and DPO is responsible for monitoring and reviewing this policy.
- 18.2 This policy will be reviewed and updated if any changes are made to the law that affect our school's practice. Otherwise, this policy will be reviewed every 3 years and shared with the full governing body.



#### APPENDIX 1: PERSONAL DATA BREACH PROCEDURE

This procedure is based on guidance on personal data breaches produced by the ICO.

- On finding or causing a breach, or potential breach, the staff member or data processor must immediately notify the Executive Business Manager who will inform the DPO
- The Executive Business Manager and the DPO will investigate the report, and determine whether a breach has occurred. To decide, the Executive Business Manager and the DPO will consider whether personal data has been accidentally or unlawfully:
  - o Lost
  - o Stolen
  - Destroyed
  - Altered
  - Disclosed or made available where it should not have been
  - Made available to unauthorised people
- The DPO will alert the headteacher and the chair of governors
- The DPO will make all reasonable efforts to contain and minimise the impact of the breach, assisted by relevant staff members or data processors where necessary. (Actions relevant to specific data types are set out at the end of this procedure)
- The DPO will assess the potential consequences, based on how serious they are, and how likely they are to happen
- The DPO will work out whether the breach must be reported to the ICO. This must be judged on a case-by-case basis. To decide, the DPO will consider whether the breach is likely to negatively affect people's rights and freedoms, and cause them any physical, material or non-material damage (e.g. emotional distress), including through:
  - Loss of control over their data
  - Discrimination
  - Identify theft or fraud
  - Financial loss
  - Unauthorised reversal of pseudonymisation (for example, key-coding)
  - Damage to reputation
  - Loss of confidentiality
  - Any other significant economic or social disadvantage to the individual(s) concerned
- If it's likely that there will be a risk to people's rights and freedoms, the DPO must notify the ICO.
- The DPO will document the decision (either way), in case it is challenged at a later date by the ICO or an individual affected by the breach. Documented decisions are stored in electronic files kept by the DPO on the school network
- Where the ICO must be notified, the DPO will do this via the <u>'report a breach' page of the ICO website</u> within 72 hours. As required, the DPO will set out:



- o A description of the nature of the personal data breach including, where possible:
  - The categories and approximate number of individuals concerned
  - The categories and approximate number of personal data records concerned
- The name and contact details of the DPO
- o A description of the likely consequences of the personal data breach
- A description of the measures that have been, or will be taken, to deal with the breach and mitigate any possible adverse effects on the individual(s) concerned
- If all the above details are not yet known, the DPO will report as much as they can within 72 hours. The report will explain that there is a delay, the reasons why, and when the DPO expects to have further information. The DPO will submit the remaining information as soon as possible
- The DPO will also assess the risk to individuals, again based on the severity and likelihood of potential or actual impact. If the risk is high, the DPO will promptly inform, in writing, all individuals whose personal data has been breached. This notification will set out:
  - The name and contact details of the DPO
  - A description of the likely consequences of the personal data breach
  - A description of the measures that have been, or will be, taken to deal with the data breach and mitigate any possible adverse effects on the individual(s) concerned
- The DPO will notify any relevant third parties who can help mitigate the loss to individuals
   for example, the police, insurers, banks or credit card companies
- The DPO will document each breach, irrespective of whether it is reported to the ICO. For each breach, this record will include the:
  - o Facts and cause
  - Effects
  - Action taken to contain it and ensure it does not happen again (such as establishing more robust processes or providing further training for individuals)
- Records of all breaches will be stored in electronic files kept by the DPO on the school network
  - The DPO and Executive Business Manager will meet to review what happened and how it can be stopped from happening again. This meeting will happen as soon as reasonably possible

#### Actions to minimise the impact of data breaches

 Both formal and informal risk assessments will take place to minimize the impact of any data breaches. Steps will be taken to reduce the risk should the event happen such a contacting a recipient of an email who is not the intended recipient of accidently shared personal information and barring access of a stolen mobile device to the school network both internally and externally.



## **APPENDIX 2: PRIVACY NOTICE FOR PARENTS/CARERS**

Under data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about pupils.

We, Claycots School, are the 'data controller' for the purposes of data protection law.

Our data protection officer is DPO Name. (see 'Contact us' below).

## The personal data we hold

Personal data that we may collect, use, store and share (when appropriate) about pupils includes, but is not restricted to:

- Contact details, contact preferences, date of birth, identification documents
- Results of internal assessments and externally set tests
- · Pupil and curricular records
- Characteristics, such as ethnic background, eligibility for free school meals, or special educational needs
- Exclusion information
- Details of any medical conditions, including physical and mental health and allergy details
- Attendance information
- Safeguarding information
- Details of any support received, including care packages, plans and support providers
- Photographs
- CCTV images captured in school

We may also hold data about pupils that we have received from other organisations, including other schools, local authorities, third party education providers and the Department for Education.

#### Why we use this data

We use this data to:

- Support pupil learning
- Monitor and report on pupil progress
- Provide appropriate pastoral care
- Protect pupil welfare
- Assess the quality of our services
- Administer admissions waiting lists
- Carry out research
- Comply with the law regarding data sharing
- Communicate effectively with parents/carers

•



## Our legal basis for using this data

We only collect and use pupils' personal data when the law allows us to. Most commonly, we process it where:

- We need to comply with a legal obligation
- We need it to perform an official task in the public interest

Less commonly, we may also process pupils' personal data in situations where:

- We have obtained consent to use it in a certain way
- We need to protect the individual's vital interests (or someone else's interests)

Where we have obtained consent to use pupils' personal data, this consent can be withdrawn at any time. We will make this clear when we ask for consent, and explain how consent can be withdrawn.

Some of the reasons listed above for collecting and using pupils' personal data overlap, and there may be several grounds which justify our use of this data.

## **Collecting this information**

While the majority of information we collect about pupils is mandatory, there is some information that can be provided voluntarily.

Whenever we seek to collect information from you or your child, we make it clear whether providing it is mandatory or optional. If it is mandatory, we will explain the possible consequences of not complying.

#### How we store this data

We keep personal information about pupils while they are attending our school. We may also keep it beyond their attendance at our school if this is necessary in order to comply with our legal obligations. Our record retention appendix of this policy sets out how long we keep information about pupils.

## Data sharing

We do not share information about pupils with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law) we may share personal information about pupils with:

- Our local authority and other local authorities where necessary to meet our legal obligations to share certain information with it, such as safeguarding concerns and exclusions
- The Department for Education to meet our legal obligations to share certain information with it, such as safeguarding concerns and exclusions
- The pupil's family and representatives to communicate effectively with our parents/carers
- Educators and examining bodies to undertake statutory and non-statutory examinations to track and maximise the education of our pupils
- Our regulator Ofsted to allow us to be inspected as an educational provider
- Suppliers and service providers to enable them to provide the service we have contracted them for
- Financial organisations such as banks to allow the school to manage its finances effectively.
- Our auditors to allow the school to be proved to be working with integrity
- Health authorities to allow our pupils and staff to access their services as and where



required

- Health and social welfare organisations to allow our pupils and staff to access their services as and where required
- Professional advisers and consultants

   to allow our pupils and staff to access their services
  as and where required
- Police forces, courts, tribunals to comply with law enforcement
- Professional bodies -
- Educational providers and platforms we consider to enrich the education of the pupils.

## **National Pupil Database**

We are required to provide information about pupils to the Department for Education as part of statutory data collections such as the school census

Some of this information is then stored in the <u>National Pupil Database</u> (NPD), which is owned and managed by the Department and provides evidence on school performance to inform research.

The database is held electronically so it can easily be turned into statistics. The information is securely collected from a range of sources including schools, local authorities and exam boards.

The Department for Education may share information from the NPD with other organisations which promote children's education or wellbeing in England. Such organisations must agree to strict terms and conditions about how they will use the data.

For more information, see the Department's webpage on how it collects and shares research data.

You can also contact the Department for Education with any further questions about the NPD.

#### Transferring data internationally

Where we transfer personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law and only where absolutely necessary (for example when a pupil moves abroad)

## Parents and pupils' rights regarding personal data

Individuals have a right to make a 'subject access request' to gain access to personal information that the school holds about them.

Parents/carers can make a request with respect to their child's data where the child is not considered mature enough to understand their rights over their own data (usually under the age of 12), or where the child has provided consent.

Parents also have the right to make a subject access request with respect to any personal data the school holds about them.

If you make a subject access request, and if we do hold information about you or your child, we will:

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you or your child
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this

Date Ratified: September 2019

Give you a copy of the information in an intelligible form



Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request please contact our data protection officer.

Parents/carers also have a legal right to access to their child's educational record. To request access, please contact our data protection officer

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe, including the right to:

- Object to the use of personal data if it would cause, or is causing, damage or distress
- · Prevent it being used to send direct marketing
- Object to decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our data protection officer.

## **Complaints**

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our data protection officer.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at https://ico.org.uk/concerns/
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our data protection officer:

DPO - Turn it On - Martin Long 01865 597620



## **APPENDIX 3: PRIVACY NOTICE FOR STAFF**

Under data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about individuals we employ, or otherwise engage, to work at our school.

We, Claycots School, are the 'data controller' for the purposes of data protection law.

Our data protection officer is Martin Long, Turn it On, 01865 597620. (see 'Contact us' below).

## The personal data we hold

We process data relating to those we employ, or otherwise engage, to work at our school. Personal data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- Contact details
- Date of birth, marital status and gender
- Next of kin and emergency contact numbers
- Salary, annual leave, pension and benefits information
- Bank account details, payroll records, National Insurance number and tax status information
- Recruitment information, including copies of right to work documentation, references and other information included in a CV or cover letter or as part of the application process
- Qualifications and employment records, including work history, job titles, working hours, training records and professional memberships
- Performance information
- Outcomes of any disciplinary and/or grievance procedures
- Absence data
- Copy of identification documents
- Photographs
- CCTV footage
- Data about your use of the school's information and communications system

We may also collect, store and use information about you that falls into "special categories" of more sensitive personal data. This includes information about (where applicable):

- Race, ethnicity, religious beliefs, sexual orientation and political opinions
- Trade union membership
- Health, including any medical conditions, and sickness records



## Why we use this data

The purpose of processing this data is to help us run the school, including to:

- Enable you to be paid
- Facilitate safe recruitment, as part of our safer recruitment obligations towards pupils
- Support effective performance management
- Inform our recruitment and retention policies
- Allow better financial modelling and planning
- · Enable ethnicity and disability monitoring
- · Improve the management of workforce data across the sector
- Support the work of the School Teachers' Review Body

## Our lawful basis for using this data

We only collect and use personal information about you when the law allows us to. Most commonly, we use it where we need to:

- Fulfil a contract we have entered into with you
- · Comply with a legal obligation
- · Carry out a task in the public interest

Less commonly, we may also use personal information about you where:

- You have given us consent to use it in a certain way
- We need to protect your vital interests (or someone else's interests)

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you go about withdrawing consent if you wish to do so.

Some of the reasons listed above for collecting and using personal information about you overlap, and there may be several grounds which justify the school's use of your data.

## **Collecting this information**

While the majority of information we collect from you is mandatory, there is some information that you can choose whether or not to provide to us.

Whenever we seek to collect information from you, we make it clear whether you must provide this information (and if so, what the possible consequences are of not complying), or whether you have a choice.

## How we store this data

We create and maintain an employment file for each staff member. The information contained in this file is kept secure and is only used for purposes directly relevant to your employment.

Once your employment with us has ended, we will retain this file and delete the information in it in accordance with our records retention appendix of this policy

## Data sharing

We do not share information about you with any third party without your consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law) we may share personal information about you with:



- Our local authority to meet our legal obligations to share certain information with it, such as safeguarding concerns and information about headteacher performance and staff dismissals
- The Department for Education to meet our legal obligations to share certain information with it, such as safeguarding concerns and exclusions
- Your family or representatives where it would be necessary to contact them in case of an emergency
- Educators and examining bodies where it would be necessary to validate qualifications
- Our regulator Ofsted to allow us to be inspected as an educational provider
- Suppliers and service providers to enable them to provide the service we have contracted them for, such as payroll
- Financial organisations such as banks to allow the school to manage its finances effectively.
- Our auditors to allow the school to be proved to be working with integrity
- Health authorities to allow our pupils and staff to access their services as and where required
- Health and social welfare organisations to allow our pupils and staff to access their services as and where required
- Professional advisers and consultants
   — to allow our pupils and staff to access their services
   as and where required
- Police forces, courts, tribunals to comply with law enforcement
- Professional bodies
- Educational providers and platforms we consider to enrich the education of the pupils.

## **Transferring data internationally**

Where we transfer personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law and only where absolutely necessary.

#### Your rights

How to access personal information we hold about you

Individuals have a right to make a 'subject access request' to gain access to personal information that the school holds about them.

If you make a subject access request, and if we do hold information about you, we will:

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

You may also have the right for your personal information to be transmitted electronically to another organisation in certain circumstances.

Date Ratified: September 2019

If you would like to make a request, please contact our data protection officer.



## Your other rights regarding your data

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe. You have the right to:

- Object to the use of your personal data if it would cause, or is causing, damage or distress
- Prevent your data being used to send direct marketing
- Object to the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our data protection officer.

## **Complaints**

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our data protection officer.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at https://ico.org.uk/concerns/
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our data protection officer:

DPO Turn It On, Martin Long 01865 597620



## **APPENDIX 4: SCHOOL DATA RETENTION RULES**

The table below sets out the data retention rules for the school:

What personal data is stored?	How is it collected?	Retention period		
(Past/Current/Prospective) Pupil Data				
Pupil name, address, age, gender, admission date, previous educational establishments	Provided by parent on admission registration forms	DOB + 25yrs		
Pupil characteristics (age, ethnicity, religion, nationality, first language, national identity)	Provided by parent on admission forms	DOB + 25yrs		
Pupil medical conditions/doctor details	Provided by parent on admission forms	DOB + 25yrs		
Pupil special educational needs	Provided by parent/provided by local authority/previous school	DOB + 25yrs		
Pupil dietary requirements	Provided by parent on admission forms	DOB + 25yrs		
Pupil meal history	Provided by parent (EYFS/KS1), provided by child (KS2)	1 term		
Pupil free school meals/pupil premium/whether they are a looked-after child/service child	Provided by parent on admission forms	DOB + 25yrs		
Parent/carer/emergency details - name, address contact details, DOB/NI number	Provided by parent on admission registration forms	DOB + 25yrs		
Photographs of children	Provided by school/third party service	While pupil is at school unless for a specific purpose that requires it is kept for longer (eg. Website photos)		
Consent forms (photographs, school trips etc) - SIMS	Provided by parent on ad-hoc basis	DOB + 25yrs		
Consent forms (photographs, school trips etc) - ParentPay	Provided by parent on ad-hoc basis DOB + 25yrs			
Behaviour incidents	Provided by school staff on ad-hoc basis	DOB + 25yrs		
Attendance information (including exclusions)	Provided by school staff on ad-hoc basis	DOB + 25yrs		
Accident reports	Provided by school staff on ad-hoc basis	DOB + 25yrs		
Pupil admissions applicant information	Provided by SBC	Date of admission/resolution + 1yr		



What personal data is stored?	How is it collected?	Retention period	
Safeguarding details - notes, disclosures, actions and referrals	Reported by staff, recorded discussions with parents	DOB + 25yrs	
Teacher assessment results (Mainstream)	Teacher input/other schools (via CTF/manual input)	DOB + 25yrs	
Teacher assessment results (Resource)	Teacher input	DOB + 25yrs	
Formal assessment results	From LA	DOB + 25yrs	
Intervention Records	Provided by staff	DOB + 25yrs	
Staff (Applicar	nts/Current/Leavers)	1	
Job applicant details (Name, address, contact details, ethnicity/language, qualification details, right to work in the UK details, employment/voluntary details, education/professional institute details, teacher details, personal interest and relationship details, reference details, personal statement)	Job application form, application monitoring form	6 months from application	
Interview notes	During interview by interviewing staff	6 months if not employed, term of employment + 6 yrs If employed	
Staff details (Name, address, contact details, ethnicity/language, qualification details, right to work details, education/professional institute details, previous employment/voluntary details, teacher details, reference details, training details, statutory checks, contracts, personal interest and relationship details, job application forms)	During employment process/through employment	Term of employment + 6yrs	
Training details	During employment process/through employment	Term of employment + 6yrs	
Payroll and staff absence details	During employment process/through employment	Term of employment + 6yrs	
DBS checks and suitability declaration	By HR admin	Term of employment + 6yrs	
Declaration of pecuniary interest	By HR admin	Term of employment + 6yrs	
Declaration of Health Form	By HR admin	Term of employment + 6yrs	
Accidents/Near misses at work	From staff	Date of event + 12 yrs	
Other staff documents (letters, appraisal notes, disciplinary documents)	From senior staff	Term of employment + 6yrs	



What personal data is stored?	How is it collected?	Retention period		
Finance				
Parents/carers payment details	Provided by parents/carers	Deleted as soon as payment is made		
Supplier details	Provided by staff/suppliers	7 years		
Supplier bank details	Provided by staff/suppliers	7 years		
Petty cash/expenses claims	Provided by staff	7 years		
School fund	Provided by staff/suppliers	7 years		
Gov	vernance			
Governor Details (Name, address, DOB, contact details, training details)	During term of office	Term of governance + 6 yrs		
Governors register of interests	During term of office	Term of governance + 6 yrs		
Governors attendance records	During term of office	Term of governance + 6 yrs		
Governors meeting minutes	During term of office	Permanently		
Governor applicant details (Name, address, contact details, qualification details, personal interest and relationship details, reference details, personal statement)	During application process	6 months If unsuccessful		
Governor Interview notes	During governor interviews	6 months If unsuccessful		
Imag	ges/Video			
CCTV Recordings	CCTV installed around school for security	All footage deleted unless required by law after 30 days		
Website images	During photography days/ad-hoc	Until pictures are replaced as part of informal website update		
Internally used images	Ad-hoc	Until pupil leaves school		
	on ICT Platforms			
Entry -Sign System – Staff and Pupil's first name, Last name, visitor, Contractors, suppliers, volunteers, agency staff etc	From SIMs Database	Until pupil leaves school		
Office365 – Staff and Pupil's first name, Last name	From SIMs Database	Until pupil leaves school/3yrs after term of employment for staff		
Paxton Door Entry System – Staff's first name and last name	Manual Upload to On- Prem Server database	Until pupil and Staff leaves school		
G Suite – Staff and Pupil's first name, Last name	Office365	Until pupil leaves school/3 yrs after term of employment for staff		
Teachers2Parent – Pupil names, parent / guardian name, email address, phone numbers	Wonde sync from SIMS Database	Until pupil leaves school		



What personal data is stored?	How is it collected?	Retention period	
Teachers2Parents Communications Parents			
Parents Evening - Pupil names, parent / guardian name, email address, phone numbers Evening bookings	Wonde sync from SIMS Database	Until pupil leaves schoo	
CPOMS – Safeguarding portal	Via GroupCall xporter from SIMs	Until pupil is 25 years old	
EduKey	Via GroupCall xporter from SIMs	Until pupil is 25 years old	
Library System – Staff and Pupil's first name, Last name, Class, Postal Address, Phone number, Email Address, House	Via GroupCall xporter from SIMs	Until pupil leaves school	
ParentPay - Pupil names, parent / guardian name, email address, phone numbers	MIS automatic sync from SIMS.  Upload to secure web Portal	Until pupil leaves school plus 3 years	
Times Tables Rock Star. TBC with Math Lead	Wonde sync from SIMS Database	Until Pupil leaves school	
Target Tracker- Pupil forename, surname, D.O.B., UPN, SEN, progress data			

## **Equality Act 2010**

We have carefully considered and analysed the impact of this policy on equality and the possible implications for pupils with protected characteristics, as part of our commitment to meet the Public Sector Equality Duty (PSED) requirement to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations.

## COMMUNICATION

This policy will be communicated via email, the Staff Handbook and the Teachers' Shared Drive This policy is reviewed every three years.

Version	Authorised	Review Date	Effective Date	Approved Date
1	Full Governing Body	4 <sup>th</sup> Sept 19	1 <sup>st</sup> Sept 19	18 <sup>th</sup> Sept 19